



WASTE CONNECTIONS, INC.

Dear Barefoot Lakes Resident,

The St. Vrain Lakes Metropolitan District Board has selected Waste Connections to be the Preferred Hauler in your neighborhood. By selecting us to be your Preferred Hauler, you will receive a discounted rate on your trash and recycling services from our standard rates.

We will gladly provide weekly trash and every other week recycle for the low rate of **\$14.00 per month**. We will also provide every resident with a 96 gallon trash tote and a 96 gallon recycle tote. Trash will be serviced every **Wednesday** and Recycle will be serviced on a "B" week every other Wednesday.

We would like to thank you for the confidence you have placed in Waste Connections. We realize that you had a choice of companies when selecting your waste removal company. We take your selection as a compliment and will do our best to live up to your expectations.

We have been servicing the people of our community for many years and take pride in our reputations for loyal customer service as well as our commitment to our community.

Cart and service guidelines:

- Container must be curbside by 7 am on service day (**Please do not block sidewalk.**)
 - Please note the drivers can be out until it gets dark
- Please leave at least 2 feet between containers
- Do not park personal vehicles within 10 feet of containers on service day
- Handles should be placed towards your house - Do not drill into, bolt or fasten anything to the cart
- Call Customer Service to schedule large item pick ups i.e. furniture, carpet etc.(there may be additional charges)
We will need at least 48 hours notice from your scheduled pick up day
- Trash should not be higher than the lid of the container or be placed on top of the lid
- Leaves and yard/grass clippings should be bagged and tied
- Trash should be bagged and tied - Do not pack materials tightly into cart
- Do not place the following items in the cart:
Hazardous or prohibited waste or materials such as motor oil, tires, batteries, herbicides, pesticides or acids.
Dead animals, dirt, sod, brick, concrete or rock, hot ashes, coals or flammable materials such as solvents, oil, gas or liquid paint

To enroll in online bill pay please go to www.wcicustomer.com you will need an invoice which has your account number and invoice number. Enrolling in auto pay and electronic bills will eliminate the administrative fee from your account.

Just a quick reminder about the roll-off services we provide, they're great for clean-up jobs, spring cleaning, large item removal, etc Would you be interested in a roll off today?

Call Customer Service at (303) 288-2100.

Cancellation process: Cancellations can only be accepted by phone from a person on the account. Please allow 6 weeks for any refunds.

If you have any questions regarding the services we provide, please do not hesitate to contact:

Customer Service at (303) 288-2100.

Thank you for choosing Waste Connections.